# Plaza Dentístry

16769 Bernardo Center Drive, Suite 17 San Diego, CA 92128 (858) 485-8380

About You	Primary Insurance Information
Patient Name:	Insurance Co. Name:
I prefer to be called:	Insurance Co. Address:
Male / Female	
Email Address:	
Home Address:	Insurance Co. Phone#: ()
City:Zip:	Group # (Plan, Local, Policy#):
Birthdate://	Subscriber Name:
SS#: Single / Married / Partnered / Divorced	Subscriber Birthdate://///
HM # :()	ID:
Cell # :()	SS#:
Work # :()Ext: DL#:	Secondary Insurance Information
Employer:	Insurance Co. Name:
Employer's Address:	Insurance Co. Address:
Who May we Thank for referring you:	Insurance Co. Phone#: ()
	Group # (Plan, Local, Policy#):
Other family members seen by us:	Subscriber Name:
Person Responsible for Account:	Subscriber Birthdate://////
	ID:
	SS#:
Spouse Information	
His/ Her Name:	Payment is due in full at the time of treatment
Employer:	Unless prior arrangements have been approved
	If this office accepts my dental insurance, I understand that I
SS#:	am responsible for payment of services rendered and that I am also responsible for paying any co-payment and deductibles
	that my insurance does not cover. I hereby authorize release
Relative or Friend not living with you	of any information, including diagnoses and records of treatment to my insurance company for billing purposes.
His/ Her Name:	
Contact #:()	Patient/Guardian Signature Date

Patient/Guardian Signature

# **MEDICAL HISTORY**

	27. 28. 29. 30. 31. 32. 33. 34. 35.	arthritis autoimmune disease (i.e. rheumatoid arthritis, lupus, scleroderma) glaucoma contact lenses head or neck injuries epilepsy, convulsions (seizures) neurologic disorders (ADD/ADHD, prion disease) viral infections and cold sores any lumps or swelling in the mouth	YES	
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	35.	any lumps or swelling in the mouth		U
				ō
		hives, skin rash, hay fever		ō
Г	37.			ō
		hepatitis (type )		
	39.	HIV / AIDS		
ī	40.	tumor, abnormal growth		
Т Г				
ī	42.	chemotherapy, immunosuppressive medication		
Ī	43.	emotional difficulties		
Ξ				
Ē	45.	antidepressant medication		
Ē	46.	alcohol / recreational drug use		
Ī	AR	E YOU:		
	47.	presently being treated for any other illness		
	48.	aware of a change in your health in the last 24 hours		
		(i.e. fever, chills, new cough, or diarrhea)		
	49.	taking medication for weight management		
	50.	taking dietary supplements		
	52.	experiencing frequent headaches		
	53.	a smoker, smoked previously or use smokeless tobacco		
	54.	considered a touchy / sensitive person		
	56.	taking birth control pills		
	57.	currently pregnant		
	58.	prostate disorders		
		38.         39.         40.         41.         42.         43.         44.         45.         46.         47.         48.         49.         50.         51.         52.         53.         54.         55.         56.         57.         58.	<ul> <li>36. hives, skin rash, hay fever</li></ul>	35. any lumps or swelling in the mouth

(i.e. Botox, Collagen Injections)

List all medications, supplements, and or vitamins taken within the last two years.

Drug	Purpose	Drug	Purpose
PLEASE ADVISE US IN TH	E FUTURE OF ANY CHANGE IN YOUR N	/EDICAL HISTORY OR ANY N	MEDICATIONS YOU MAY BE TAKING.

Patient's Signature _
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Doctor's Signature

Date \_\_\_\_\_

\_\_\_\_\_ Date \_\_\_\_\_

## **DENTAL HISTORY**

Date of last dental visit	_Name of your previous dentist		
Reason for today's visit			
Have you ever had an oral cancer screening?	YES / NO <b>Do you have sores, blisters or swelling on your gums</b> lips or cheeks? YES / NO		
How often do you floss your teeth?			
	Have you ever had orthodontic treatment? YES / NO		
Do your gums bleed when you brush? YES /	NO Do you snore? YES / NO		
Have you or a family member ever been trea periodontal disease? YES / NO	ted for Do you have problems with bad breath? YES / NO		
	Have you ever had an allergic reactions to a crown,		
Have you ever had complications from an ex YES / NO	•		
	Have you ever used an electric toothbrush? YES / NO		
Have you ever had a popping or clicking near	r your ear		
when you chew? YES / NO	Are your teeth sensitive to hot, cold or pressure? YES / NO		
Are you prone to frequent headaches? YES /	' NO		
	On a scale from 1 to 10, with 10 being the highest, how		
Do you grind or clench your teeth? YES / NO	important is your dental health to you?		

## If you could change something about your smile it would be (circle all the apply):

Whiter
Straighter
Replace metal amalgam fillings with tooth colored fillings
Repair chipped teeth
Replace missing teeth
Replace old crowns due to color or shape

I certify that I have read and understand the questions above. I acknowledge that my questions have been answered to my satisfaction. I will not hold my dentist or any other members of his/her staff responsible for any errors that I have made in the completion of this or my medical history form.

Patient/Guaradian Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## **Our Commitment to You**

We would like to take this opportunity to thank you for being an important member of our dental practice and to assure you of our dedication in providing excellent dental care for you and your family. We appreciate your understanding in our efforts to maintain respectful guidelines for our practice to keep the caliber of care and service extraordinary.

### **Appointments**

We pre-plan and prepare for your visit and hope you have done the same. Your appointment time has been reserved especially for you and we strongly encourage all patients to keep their appointments.

# • Should any scheduling change be required, we request at least 24 hours advance notice to avoid a \$75.00 cancellation fee.

### **Courtesy Reminder Calls**

As a courtesy, we make every effort to remind patients by telephone or email prior to their appointment, but please do not depend on this courtesy.

By initialing this section and signing below, you indicate that you understand and agree to these appointment guidelines.

Initial\_\_\_\_\_

#### **Insurance**

We are pleased that you have dental insurance to help you with partial assistance in your dental care. As a courtesy, we are happy to assist you in filing the necessary forms to help you receive the full benefits of your dental insurance coverage at no additional cost. Dental insurance is different than most medical insurance plans and it is important to be aware of the following:

• Insurance is an agreement between you and your insurance company. The insurance relation constitutes an agreement between the carrier, the employer, and the patient. Our dental office is not a party to that contract. <u>As such, we can make no guarantee of estimated coverage or payment. Please know that we will do everything possible to see that you receive the full benefits of your policy.</u>

By initialing this section and signing below, you indicate that you understand and agree to these insurance guidelines.

Initial\_\_\_\_\_

## **Financial Arrangement**

Dental treatment is an excellent investment in an individual's medical and psychological well-being. We are available to answer your questions and assist you in any way we can. We happily accept cash, credit cards (VISA/Mastercard/American Express, and Discover). All financial arrangements must be made in advance with a member of our team. <u>Please be prepared to pay any estimated patient portion copays at the time treatment is provided.</u>

By initialing this section and signing below, you indicate that you understand and agree to these insurance guidelines.

Initial\_\_\_\_\_

## HIPAA

The Health Insurance Portability and Accountability Act of 1996 requires that healthcare professionals give patients a copy of the office notice of privacy practice and make good faith effort to obtain and acknowledgement of the receipt of same.

Continued on next page

## By initialing this section and signing below, you indicate that you have been offered a copy of the office notice of privacy practices.

#### **Dental Materials Fact Sheet**

Law requires that dental professionals give patients a copy of the Dental Materials Fact Sheet dated May 2004 prior to having restorative work performed and make good faith effort to obtain and acknowledgement of the receipt of same.

By initialing this section and signing below, you indicate that you have been offered a hard copy of the Dental Materials Fact Sheet dated May 2004 by Plaza Dentistry, and have been given the opportunity to review this document prior to having restorative work performed. Your initial also indicates that you have been informed that you can access this document online at:

#### https://www.dbc.ca.gov/formspubs/pub\_dmfs\_english\_webview.pdf.

#### **Medical History Information**

Please understand that it is important that you divulge any information about your medical history to your dentist. It is important that you inform us of any medicines that you are taking each time that you come to an appointment as some medications can cause harmful reactions with dental anesthetics, analgesics, antibiotics or other medications. Please be sure to provide us with a list of any drug allergies you have.

By initialing this section and signing below, you indicate that you understand and agree to these medical history information guidelines.

Initial\_\_\_\_\_

Initial\_\_\_\_\_

#### **Changes in Treatment**

I understand that during treatment it may be necessary to change or add procedures because of conditions found while working on the teeth that were not discovered during examination, for example, root canal therapy following routine restorative procedures. I give my permission to the Dentist to make any/all changes and additions as necessary after consultation.

## By initialing this section and signing below, you indicate that you understand and agree to these guidelines regarding possible changes in treatment.

Initial\_\_\_\_\_

#### **Complications**

Complications resulting from the use of dental instruments, drugs, sedation, medicines, analgesics (pain killers), anesthetics, and injections include (but are not limited to) swelling, sensitivity, bleeding, pain, infection, numbness and tingling sensation in the lip, tongue, chin, gums, cheeks, and teeth (which is transient but on infrequent occasion, may be permanent), reaction to injections, changes in occlusion (biting), jaw muscle cramps and spasms, temporomandibular (jaw) difficulty, referred pain to ear, neck, and head, nausea, vomiting, allergic reactions, delayed healing and treatment failure. The risks of complications from medications used/prescribed with general dental treatment include, but are not limited to, drowsiness, lack of awareness and coordination, nausea, allergic reactions, etc. (which may be influenced by the use of alcohol, tranquilizers, sedatives or other drugs). [It is not advisable to operate any motor vehicle or hazardous device while experiencing side effects of the medications we may prescribe.] [Antibiotics are known to decrease the effectiveness of oral contraceptives, so it is advised that other contraceptive measures be taken during the administration of antibiotics.

By initialing this section and signing below, you indicate that you understand and agree to these guidelines regarding possible complications related to dental treatment.

Initial

Initial

### Continued on next page

## **Dental X-Rays and Photos**

Modern dental x-ray equipment is extremely low-dose radiation. Diagnostic x-rays provide the dentists with valuable information about your teeth and supporting bone that cannot be evaluated otherwise. Our office takes the minimum x-rays to allow us to do a thorough exam for each patient. All patients 18 years and older will receive a full mouth series of intra-oral x-rays. Without these xrays, we cannot do a complete exam of the entire mouth and jaw. We may also take photos of our patients as part of their permanent record. We will not release these photos to anyone without your permission.

## By initialing this section and signing below, you indicate that you understand and agree to these dental x-ray and photo guidelines.

### **Specific Problem Examination**

In the event that a patient requests only a specific problem be addressed (i.e.: broken tooth, pain in one area, etc.) this is considered a problem focused evaluation. X-rays will be taken in this specific area only, and a complete comprehensive examination will not be done. The dentist cannot diagnose problems in other areas of the mouth. Please understand that this appointment will be for the treatment/diagnosis of an emergency/urgent need. Any future treatment of other areas will require additional x-rays and a complete exam. You will not be considered a patient of record unless this examination is completed.

By initialing this section and signing below, you indicate that you understand and agree to these guidelines regarding focused evaluations.

#### **Minors**

We must receive written consent prior to performing any non-emergency dental procedures on a minor. Grandparents, stepparents, friends, relatives, etc. are not legally allowed to consent to dental procedures, unless they have been given written consent by the parent or legal guardian. Please do not send your child to an appointment alone or with someone other than yourself, unless you have filled out any necessary consent forms prior to the appointment, otherwise we may have no choice but to reschedule your child's appointment to another day.

By initialing this section and signing below, you indicate that you understand and agree to these guidelines regarding treatment of minors.

**Security Cameras** 

Plaza Dentistry has an on-premise security monitoring system to ensure the safety and security of our staff, patients, and assets. There are visible security cameras positioned throughout the office, but only in areas where there is no expectation of privacy. In privacy-protected areas (i.e. bathrooms), there is NO surveillance being conducted. The footage is for internal use only, and is not shared with any external or third-party entities unless in conjunction with a legal matter or crime, and/or with the expressed consent of all parties involved (in cases where such consent is legally required).

By initialing this section and signing below, you indicate that you understand and agree to these guidelines regarding Plaza Dentistry's surveillance measures.

Initial\_\_\_\_\_

## **Specialty Referral**

General dentists perform most of all dental treatment today. However, we want all patients to be aware that specialty fields exist in dentistry, particularly in the fields of oral surgery, orthodontics, periodontics, pediatric dentistry, and endodontics. In some cases we may have to refer certain procedures out to a specialist, but will assist you with said referral should such a situation arise.

Initial\_\_\_\_\_

Initial

Initial\_\_\_\_\_

By initialing this section and signing below, you indicate that you understand and agree to these guidelines regarding specialty referrals.

Initial\_\_\_\_\_

I understand that dentistry is not an exact science and that, therefore, reputable practitioners cannot fully guarantee results. I acknowledge that no guarantee or assurance has been made by anyone regarding the dental treatment that I have requested and authorized. I have had the opportunity to read this form and ask questions. My questions have been answered to my satisfactions. I consent to allow Plaza Dentistry to take x-rays and perform an examination on me today.

We appreciate your understanding in our efforts to provide you with a positive experience.

Patient/Guardian Signature

Date

## Notice of Privacy Practice HIPAA

The Health Insurance Portability and Accountability Act of 1996 (HIPAA) provides safeguards to protect your privacy. These safeguards include restrictions on who may see or be notified to your Protected Health Information (PHI). These restrictions do not include the normal interchange of information necessary to provide you or your family with treatment. HIPAA provides certain rights and protections to you as the patient. We must balance these needs with our goal of providing you with quality service and care. Additional information is available by calling the U.S Department of Health and Human Services or online at: <u>www.hhs.gov</u>

For this reason, our practice has adopted the following policies:

- I. Patient information will be kept confidential except as is necessary to provide treatment to ensure that all administrative matters related to your care are handled appropriately. This specifically included the sharing of information with other healthcare providers, laboratories, as is necessary and appropriate for your care. Patient files may be stored in open file racks but will not contain any coding which identifies a patient's condition or information which is not already a matter of public record. The normal course of providing care means that such records may be left in administrative areas such as the front office, Doctor's office, ect. The patient agrees to the normal procedures utilized within the facility for the handling of charts, patient records, PHI and other documents or information.
- II. It is policy of the office to remind patients of their appointments. This may be done by telephoning patients or by any other means convenient for the practice.
- III. The practice utilizes a number of vendors in the conduct of business. These vendors may have access to PHI but agree to abide by the confidentially rules of HIPAA.
- IV. The patient understands and agrees to inspections of the office and the review of documents which may include PHI by government agencies or insurance companies in the normal performance of their duties.
- V. The patient agrees to bring any concerns or complaints regarding privacy to the attention of the Doctor or Office Manager.
- VI. Your confidential information will not be used for purposed of advertising or marketing of products, goods, or services. Such prohibition does not include treatment/product samples or goods or nominal value.
- VII. The practice agrees to provide the patient with access to their records in accordance with state law.
- VIII. The practice may change, add, delete or modify any of these provisions to better service the needs of both the practice and the patient.
  - IX. You have the right to request restriction in the use of your protected health information and to request changes in certain policies used within the office concerning your PHI. However, the practice is under no obligation to alter internal policies to conform to your request.
  - X. There is no patient right to litigation under HIPAA

## -Patient Copy-